

# Absolute Customer Savings Agreement

## What is the A.C.S.A.?

A maintenance agreement with added savings benefits, where a qualified HVAC Tech performs a tune-up every Spring and Fall to keep your system running at its best and help prevent costly breakdowns.

## How will I know when it is time to set my tune-up?

Do not worry; you will get a friendly phone call reminder and a postcard when it is time for you to set your tune-up!

## Benefits of A.C.S.A.:

- ✓ Preferred Customer Status, you go to the top of the list!
- ✓ Professional Tune-Ups every Spring and Fall at a 50% discount
- ✓ 20% OFF all future invoices (Preferred Customer Pricing)
- ✓ Extended service hours without after-hours fee ('till 6pm)
- ✓ Service Call inflation protection for length of agreement (more years you join the longer your price is locked)
- ✓ Chance to build a lasting, high-quality, business relationship with Absolute Heat & Air
- ✓ Less break-downs, protection of your investment, peace of mind

1 Year ACSA \$20 Deposit <input type="checkbox"/>	2 Year ACSA \$40 Deposit <input type="checkbox"/>	3 Year ACSA \$60 Deposit <input type="checkbox"/>
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**Bottom Line: You pay a Deposit today (see price above), and \$75.00 Per System, Per Visit**

By signing the invoice for the deposit, you agree that you understand the following:

- This is an agreement *not* a contract.
- There is no fee for skipping a tune-up.
- A skipped tune up applies to your agreement term.
- 1" filters are included in the price of the tune-up
- Media filters (2"-5"thick) are an additional \$50.00.
- If a repair is needed the cost goes above the cost of the tune-up.
- Additional repairs will be brought to your attention and depend upon your approval.
- The invoice will be collected at the time of service.
- Your service-call price will remain the same for as long as your term (1, 2 or 3 yrs).
- Current Preferred Service-Call Price \*\$ \$55.00 \*.
- You do not have to pay an After-Hours Fee *unless* we receive the work order/phone call after 6:00pm (that is 1 Hr and 30 mins longer than our regular customers have) or it is the weekend.

“Now, rest assured! You are a *Preferred Customer* with Absolute”

